

Geneva Queer Tango Meetings

Rue de Carouge 23
1205 Genève

info@gvaqtm.ch



Terms and conditions

The Geneva Queer Tango Meeting is organised by the association *Geneva Queer Tango Meetings* (hereinafter “the organisers”), in collaboration with the association *ÉgaliTango*.

Submitting a registration request constitutes acceptance of these terms and conditions.

Participants undertake to read the association's charter and to abide by its principles throughout the event. It is available here: <https://conduct.gvaqtm.ch>

The organisers reserve the right to exclude from the event, without refund, any person who fails to comply with the charter.

Registration

- Registration requests are made exclusively online, through the [TheFlow](#) platform.
- The organisers review each request and confirm their acceptance by e-mail, together with the payment instructions. Acceptance of a request does not yet constitute a final registration.
- Registration becomes final only once payment has been received in full. A confirmation is then sent by e-mail.
- The participant is responsible for the accuracy of the information provided with their registration request.

Payment

Deadlines

- The participant has 15 days from the acceptance of their registration request to make the payment.

- After this deadline, a reminder is sent and a further period of 7 days is granted. If payment is still not made within this second period, the request is cancelled and the place is offered to another person.
- As from 15 December 2026, payment must be made within 7 days of the acceptance of the request and, in any event, no later than 2 days before the start of the event, unless otherwise agreed in advance with the organisers.

Terms

- Payment is made online, through the [TheFlow](#) platform, which uses the payment provider Stripe.
- The available payment methods are those offered by the platform at the time of payment.
- Amounts are stated in Swiss francs (CHF). Any currency conversion charges or fees applied by the participant's bank or card issuer are borne by the participant.
- The registration fee is an all-inclusive price. The platform and payment provider fees are borne by the organisers, and no surcharge is billed to the participant.
- The organisers have no access to any bank card details. These are processed directly by Stripe.
- In exceptional cases, payment by bank transfer may be accepted upon written request addressed to the organisers at the time of registration.
- In such cases, all bank charges are borne by the participant, who must select the appropriate transfer options offered by their bank so that the full amount reaches the organisers. If the amount received is significantly lower than the registration fee, the balance must be paid in cash on the day of arrival at the event.

Withdrawal and refunds

- Participants who wish to withdraw from the event must inform the organisers as soon as possible by e-mail at info@gvaqtm.ch.
- Registrations are not transferable to another person without the prior written consent of the organisers.
- Until 14 December 2026 inclusive, a participant who withdraws is refunded, less transaction fees.
- As from 15 December 2026, no refund is possible, including where the place released is taken by a person on the waiting list.
- By way of exception to the all-inclusive price principle, the transaction fees relating to the initial payment are not returned to the organisers by the payment provider. They remain payable by the participant and are deducted

from the amount refunded. The same applies to bank charges in the case of payment or refund by bank transfer.

- Refunds are issued through the platform, to the payment method used at registration. The time taken for the funds to become available depends on the participant's bank or card issuer.

Cancellation or changes by the organisers

- The organisers reserve the right to change the programme (artists, DJs, schedule, venues) where circumstances so require. Such changes do not give rise to any right to a refund.
- If the event is cancelled for reasons attributable to the organisers, participants are refunded, less transaction fees.
- If the event is cancelled as a result of force majeure (including but not limited to decisions of the authorities, natural disaster, epidemic, or unforeseeable unavailability of the venue), registration fees are not refunded: they serve to cover the costs already incurred by the organisers.
- In all cases, the organisers do not cover any other costs incurred by the participant, in particular travel or accommodation costs.

Personal data

- Registration data is collected and processed through the [TheFlow](#) platform solely for the purposes of organising the event and the related communication. The data controller is the association Geneva Queer Tango Meetings (info@gvaqtm.ch).
- Payment data is processed by Stripe, in accordance with its own privacy policy. The organisers do not retain any banking data.
- Some of the service providers used by the organisers (registration platform, payment provider, e-mail delivery service, photo hosting) may process data abroad, in particular within the European Union and in the United States.
- Data is neither sold nor passed on to third parties for commercial purposes. Participants may request access to, correction of, or deletion of their data by writing to info@gvaqtm.ch.

Media policy

- The participant acknowledges that photographs and videos may be taken during the event by the official photographers. These images may be used to promote the non-profit associations Geneva Queer Tango Meetings and

ÉgaliTango, and future editions of the event, and may be published on social media or on the associations' official websites (egalitango.ch and gvaqtm.ch).

- Participants who do not wish to appear in published photographs or videos must inform the organisers explicitly by e-mail.
- It is not possible to prevent photographs of certain participants from being taken altogether, but the organisers and the photographers will make reasonable efforts to avoid publishing images in which those participants are clearly identifiable in the foreground. The participant understands, however, that no absolute guarantee can be given.
- After the event, selected photographs may be shared with all registered participants via a sharing link (cloud drive) sent by e-mail. No prior selection of photographs is possible for this type of distribution.
- The organisers are not responsible for photographs, videos or posts shared independently by participants on social media.

Final provisions

- These terms and conditions are governed by Swiss law. The place of jurisdiction is Geneva.
- In the event of any discrepancy between the French version and a translation, the French version prevails.